



THEOVA UHS
ENTERPRISE SOLUTIONS

hotelware

Hospitality Industry Software Systems Suite



**The Technology
Behind a successful Hotel**



hotelware PMS the flagship of the hotelware software systems suite offers the flexibility needed for hospitality day-to-day operations whether a small hotel or an international hotel chain.

Efficient **Reservations, front desk, cashiering** and **housekeeping** processes allow hotel personnel more time to attend guest needs and preferences making even the most demanding guest to feel at home.

System efficiency is not at the expense of financial audit and control. Full transaction traceability and audit trails allow internal auditors to assess the integrity of the business on a daily basis.

Extensive statistics and business mix analysis provide the means for effective **revenue management** towards maximization of revenue per available room.

CRM Based guest history allows instant identification of repeaters, their stay patterns and preferences in advance. Guest history analysis also helps sales personnel to plan promotions and offers to reward valuable recurring guests.

hotelware CRS allows hotel chains, franchises, and independent voice reservation call centers to centralize reservations from multiple properties into one single management system. Consolidated Statistical and forecasting information available centrally and timely provide group management the resources for effective decision making.

Theova UHS is known for its long experience in providing complete Property Management software solutions for the Hospitality industry world-wide.

More than 400 Hotels – from small independent hotel to multi-property groups of any type or size benefit from **Theova UHS** productivity-enhancing integrated software solutions.

Today's hotelier is continually challenged to improve guest service while achieving highest possible level of productivity and profitability. In this highly volatile and competitive industry **Theova UHS** is a single source offering a comprehensive portfolio of totally integrated State-of-the-art solutions.

All above coupled with all-inclusive **24 hours a day** customer-care services assemble an ideal IT solution to keep you one step ahead of the competition.

hotelware systems

- ✓ **hotelware PMS**
Property Management System
- ✓ **hotelware POS**
Point Of Sales System
- ✓ **hotelware CRS**
Central Reservations System
- ✓ **hotelware Central**
Multiproperty Reporting System
- ✓ **hotelware Booking Engine**
Internet & GDS Reservations
- ✓ **hotelware Interfaces**
PBX, Pay TV, Internet Access, Keylock e.t.c.

hotelware POS, with **touch screen** technology and **remote order entry** fully integrated with **hotelware PMS** is the answer whether you operate a single outlet hotel or a hotel complex.

Whatever is the need **Dine-In** or **Fast Service** the extensive customization facilities for **table and menu management** allow the system to be configured to satisfy almost any particular need.

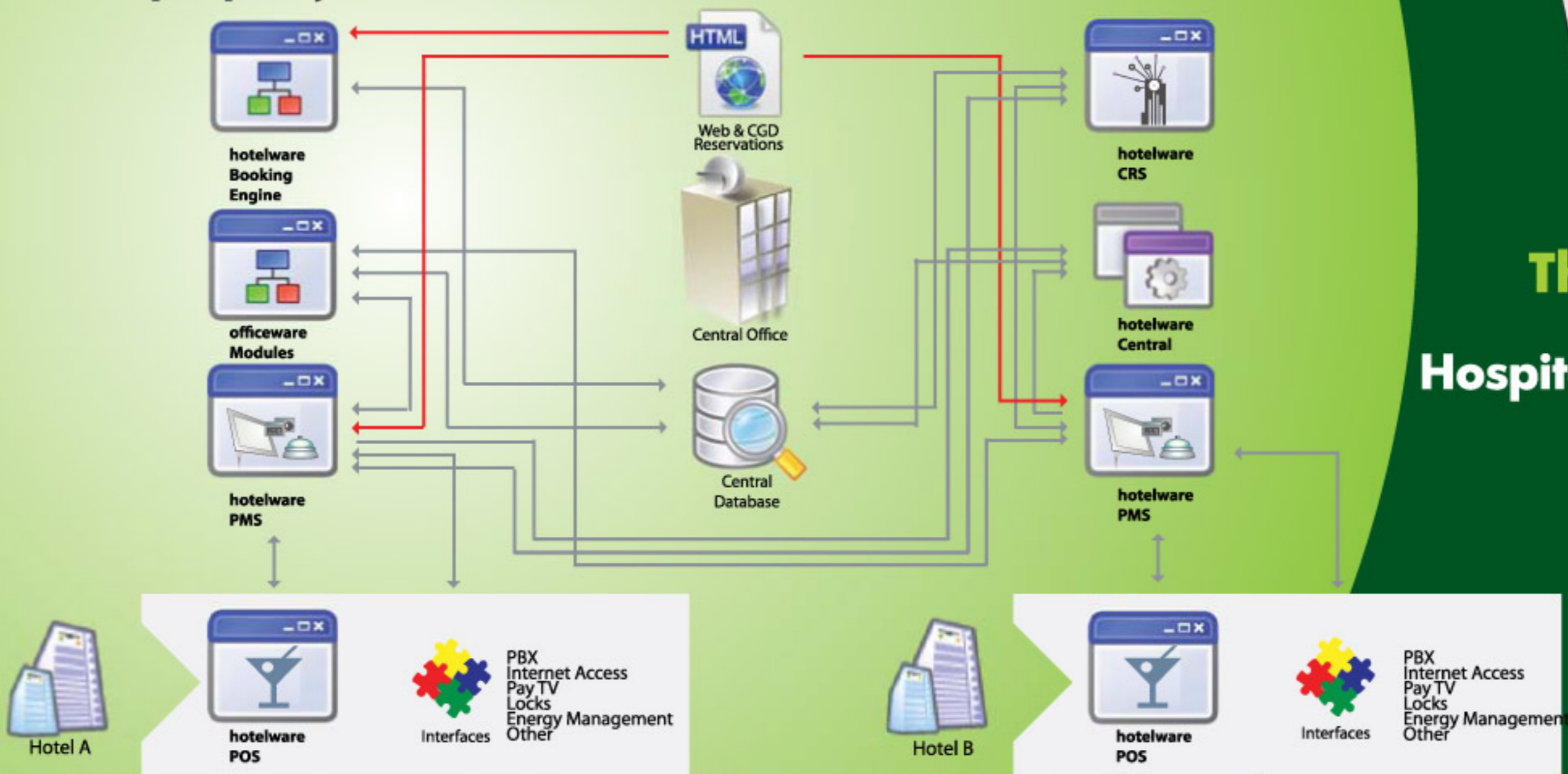
hotelware interface sophisticated set of communication tools completes the puzzle of total integration. Electronic devices or services communicate seamlessly with **hotelware PMS** providing highest possible service to guests whilst maintaining financial integrity and security.

hotelware Booking Engine provides seamless connectivity with **Global Internet Reservation Systems** as well as **Global Distribution Systems**. **hotelware Booking engine** operates effectively in order to meet the very strict time constraints that govern global reservation systems.

hotelware systems are integrated with **officeware back office systems** providing an entire integrated IT solution.



hotelware multiproperty edition



The affordable
full-featured
Hospitality software

hotelware is considered today the **industry standard** IT solution for the hospitality industry in Cyprus. More than 80% of the hotels in Cyprus adopted **hotelware systems** to automate their operations. Furthermore the **hotelware** products have been installed in **Greece, Egypt** and recently in **UK**.

Move your Property forward with hotelware

Today, after 25 years of dynamic and successful presence **Theova UHS** continues to invest highly in software development maintaining **hotelware** products technologically up to date.

Theova UHS also established strategic partnerships with other technology vendors in order to satisfy every aspect of automation in the hospitality industry.

Partner Products



Reservation Assistant Spa & Sport Software



Revenue Management



Call Accounting Software

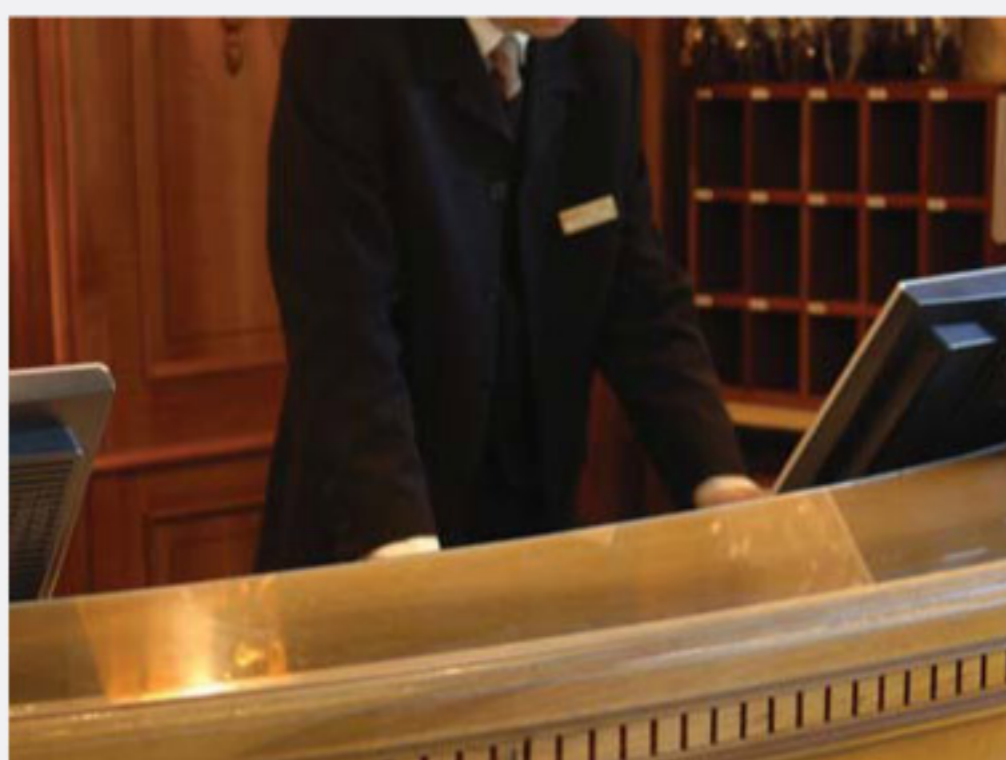


Document Automation

Theova **UHS Enterprise Solutions Ltd** is a continuation of **Theova Computer Consultants Ltd** one of the first IT companies in Cyprus and neighboring countries. Since 1983 Theova provides innovative software solutions both for the General business as well as for the Hospitality sector.

Theova UHS offers today two main line of products and services. Firstly the well known **hotelware** suite addressing the Hospitality industry and secondly the **officeware** suite addressing the business community.

Today and for more than 25 years **Theova UHS** continues to be one of the largest Information technology Company in Cyprus as well as one of the most prominent in the region, managing some of the largest Hotel Group Enterprises as well as other esteemed business organizations.



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